

Fintech and the Transformation of Financial Services

Workshop on Fintech, Payments, and Financial Inclusion 9 July 2018



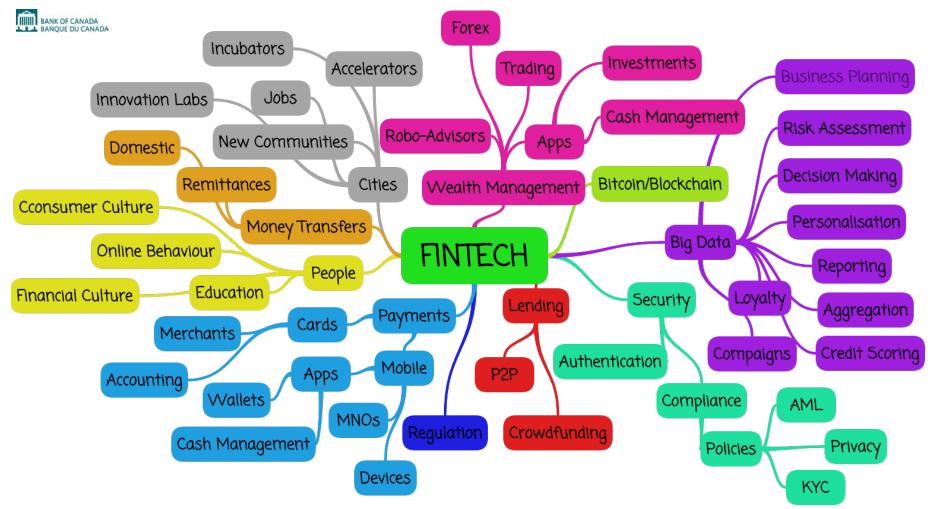
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The views expressed here are my own and no responsibility of them should be attributed to the Bank of Canada



What is Fintech?

Definition: Technology-enabled innovation in financial services that could result in new business models, applications, processes or products with an associated material effect on the provision of financial services.





Drivers of financial innovation

Shifting consumer preferences:

Higher customer expectations for convenience, speed, cost and "userfriendliness"

Demand side

Evolving technology:

Advances in technology related to the internet, big data, mobile technology, and computing power

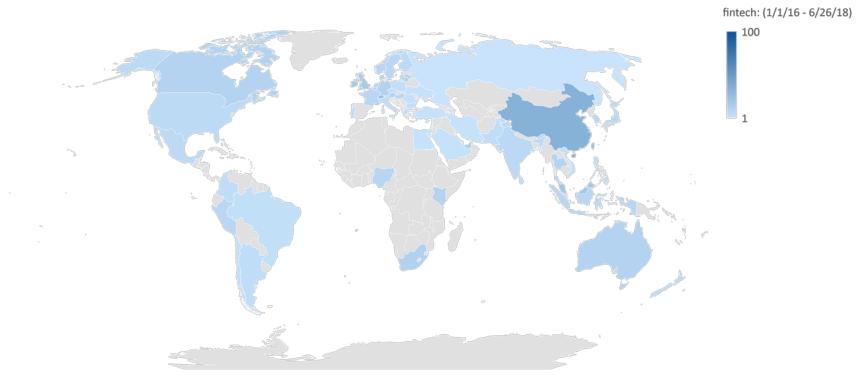
Changing financial regulation:

Changes in regulatory and supervisory requirements, and related changes in business incentives of incumbents and new players

Supply side



Google Trends: Fintech



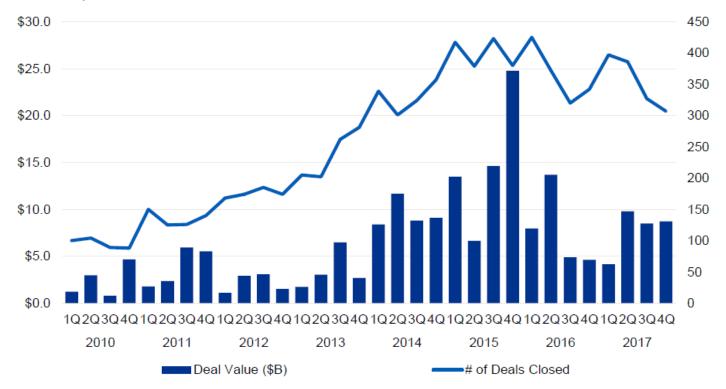
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Google Trends: M-Pesa (excluding Kenya)





Global investment activity (VC, PE and M&A) in fintech companies 2010 – Q4'17



Source: Pulse of Fintech Q4'17, Global Analysis of Investment in Fintech, KPMG International (data provided by PitchBook) February 13, 2018.



Why should we care about Fintech?

- Cheaper, more efficient financial services
- Introduction of new products and services tailored to customer
- Financial inclusion
- Improved security and regulatory compliance
- Increased transparency
- Decentralization and diversification of services



Impact on market structure

- Financial innovation may have material implications for market structure:
 - Level of concentration could be reduced given greater competition
 - Lower barriers to entry drive contestability
 - Composition of service providers may be affected due to the unbundling of financial services, new entrants



Fintech Risks

Summary of the FSB report: Financial Stability Implications of

Fintech



Priority areas for international cooperation

- Managing operational risks from third-party service providers
- Safeguards to mitigate cyber risks
- Monitoring macrofinancial risks



Other issues that merit authorities' attention

- Cross-border legal issues and regulatory arrangements
- Governance and disclosure frameworks for big data analytics
- Assessing the regulatory perimeter and updating it on a timely basis
- Shared learning with a diverse set of private-sector parties



Other issues that merit authorities' attention

- Further developing open lines of communication across relevant authorities
- Building staff capacity in new areas of required expertise
- Studying alternative configurations of digital currencies



Thank You

