A ON THE ECONOMY

<u>्</u> रगरा

NOVEMBER 20-21 Washington, DC

((n 🖽

#StatsForum





Generative AI and jobs: A global analysis of potential effects on job quantity and quality

NOVEMBER 20-21, 2024

Janine Berg

Senior Economist, Research Department

International Labour Organization



AI 'apocalypse' could take away almost 8m jobs in UK, says report AI will hit the labor market like a 'tsunami,' IMF chief warns. 'We have very little time to get people ready for it'

Exposure ≠ Impact

'Al exposure' is the new buzz term to soften talk about job losses. Here's what it means







Methodology

ISCO-08 Structure of occupations and tasks used in the study

ISCO-08 1-digit code	ISCO-08 1-digit full label	Nr of distinct 1- digit codes	Nr of distinct 2- digit codes	Nr of distinct 3- digit codes	Nr of distinct 4- digit codes	Total ISCO tasks	Total GPT tasks
0	Armed forces occupations	1	3	3	3	0	30
1	Managers	1	4	11	31	236	310
2	Professionals	1	6	27	92	751	920
3	Technicians and associate professionals	1	5	20	84	580	840
4	Clerical support workers	1	4	8	29	163	290
5	Service and sales workers	1	4	13	40	269	400
6	Skilled agricultural, forestry and fishery workers	1	3	9	18	141	180
7	Craft and related trades workers	1	5	14	66	503	660
8	Plant and machine operators, and assemblers	1	3	14	40	280	400
9	Elementary occupations	1	6	11	33	200	330
	Total	10	43	130	436	3,123	4,360



Python API request (GPT-4):

{"role": "system", "content": "You are a skills specialist³. You will provide job definitions based on a job title and ISCO code. Follow instructions closely."},

{"role": "user", "content": "Look at this ISCO code and job title and provide an international standard definition of this job: " + "Do not provide any other content, just the definition of some 100 words that describes what the job is about and which level of ISCO skills it requires (1-4)." + "ISCO code: " + str(ISCO_08) + "Job Title: " + str(Title)}

ISCO-08	Definition ISCO	Definition predicted by GPT4
2341	Primary school teachers teach a range of subjects at the primary education level.	Primary School Teachers (ISCO code: 2341) are education professionals responsible for planning, preparing, and delivering lessons and activities to facilitate the cognitive, social, and emotional development of children aged be- tween 5 and 12 years old. They assess students' progress, provide a supportive and inclusive learning environment, and collaborate with parents and other education pro- fessionals to ensure the overall well-being and success of students. Primary School Teachers require ISCO skill lev- el 4, which includes a bachelor's degree in education or a related field, and they must possess pedagogical skills, communication skills, and creativity in teaching method- ologies.

ilo.org



Task-level predictions

ISCO-08	Tasks ISCO	Tasks predicted by GPT4
2341	Preparing daily and longer-term lesson plans in accordance with curriculum guidelines;	Develop lesson plans and daily schedules for a variety of subjects at the primary education level;
	Instructing children individually and in groups, using various teaching methods and materials (e.g. computers, books, games), adapting to children's varying needs;	Teach basic skills such as reading, writing, and arithmetic to students using various teaching methods and tools;
	Maintaining discipline and good working hab- its in the classroom;	Establish and maintain classroom rules to create a positive and structured learning environment;
	Planning and conduct activities with the chil- dren such as sporting activities, concerts and excursions;	Collaborate with other teachers and school staff to organ- ize events, activities, and educational programs;
	Assigning and grading class work and home- work;	Provide individualized attention and support to students who are struggling or require additional help;



Task-level scoring

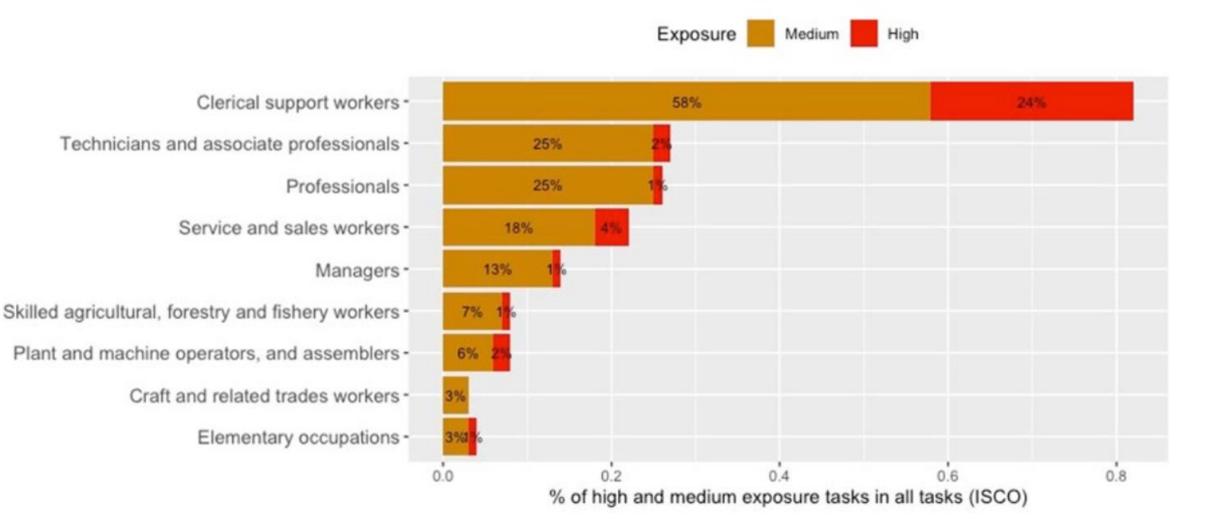
Python API request (GPT-4):

{"role": "system", "content": "You are a skills and AI specialist. " + "You will provide a score of potential automation with GPT technology for a given task. Follow instructions closely."},

{"role": "user", "content": "Look at this job task: " + str(Tasks_GPT) + "It is related to ISCO code: " + str(ISCO_08) + "Provide a score of potential automation of this task with GPT technology, given that the job is located in a high[low] income country: " + "The score should range 0-1. Provide a score in one line, and a justification in next line. Do not provide any other commentary, only the score and justification. " + "Do not give any ranges just one score for each task."}

ISCO-08	ISCO Tasks		Justification by GPT
2341	Preparing daily and longer-term lesson plans in accordance with cur- riculum guidelines;	0.60	GPT technology can aid in the gen- eration of lesson plans and offer suggestions based on curriculum guidelines, but a human teacher's expertise and nuanced understand- ing of their students' needs will still be important for crafting effective plans.
2341	Instructing children in- dividually and in groups, using various teaching methods and materials (e.g. computers, books, games), adapting to chil- dren's varying needs;	0.30	GPT technology can assist in provid- ing instructional materials and adap- tive learning approaches, but the physical presence, emotional con- nection, and real-time adaptability of a human teacher are essential for effectively teaching young children.
2341	Maintaining discipline and good working habits in the classroom;	0.15	GPT technology can assist in moni- toring and providing feedback, but it cannot fully automate maintaining discipline and good working habits in the classroom because human in- teraction and physical presence are essential for effective discipline and enforcing rules.

Figure 2. Tasks with medium and high GPT-exposure, by occupational category (ISCO 1-digit)

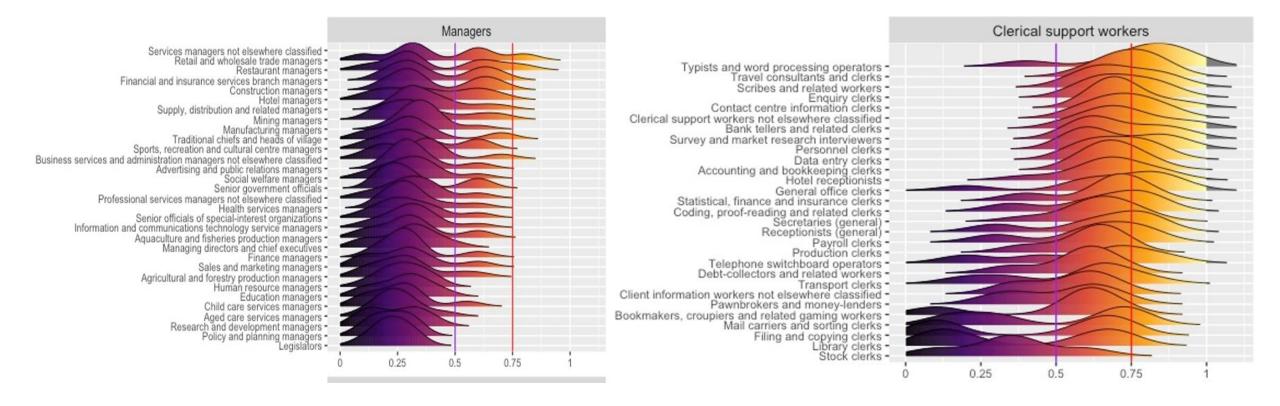


Source: Gmyrek et al., 2023.

▶ ilo.org



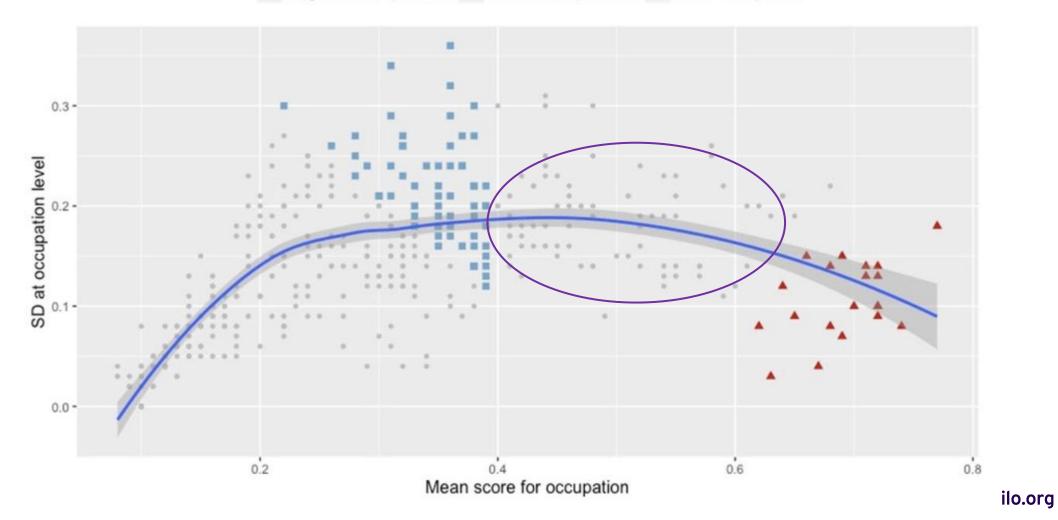
Task-level exposure scores to GenAI technology by ISCO 4d -- managers and clerical support workers



ilo.org



Augmentation potential Automation potential Other occupations





 Share of workforce POTENTIALLY affected (real impact will be much less)

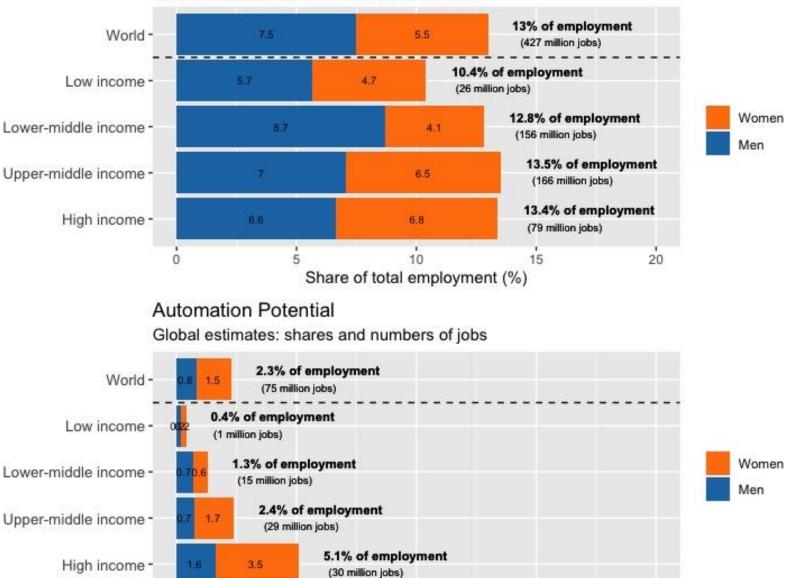
- Does not account for new jobs that will be created!
- An additional 16% of employment at the junction of automation and augmentation

Augmentation Potential

0

5

Global estimates: shares and numbers of jobs



10

Share of total employment (%)

15

20



Many more jobs will be transformed – need to ensure good job quality

«I have so many calls that I could fix the problem but they have removed my ability to modify equipment or processes.»

-Doellgast et al., 2023.



Workers interacting with a system

▶ ilo.org

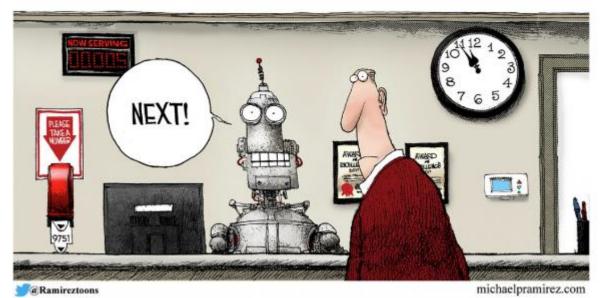


Al and the world of work: The need for governance



Mitigating job loss and supporting workers that are affected

UNEXPRESENTATION



- Prioritize redeployment and training over job loss per Employment Protection Convention (No. 158) through social dialogue
- Strengthen active labour market policies, particularly life-long learning and income support for workers who are or may be displaced (shared responsibility)
- Invest in sectors that are under-funded and which have the potential to be a source of good quality jobs (care economy, green economy)



Six times as many jobs have the potential to be «augmented or transformed» Governance needed to ensure that the transformation is positive





Redlines: Prohibit behaviour that infringes upon fundamental rights, including freedom of association and anti-discrimination, in accordance with international labour standards



Prohibit employer monitoring of workers in particular contexts, including:

- (a) Outside of work (temporally or geographically)
- (b) Places where data collection or monitoring poses risks to human dignity, such as bathrooms
- (c) in private conversations or communications, especially conversations and communications with worker representatives (Adams-Prassl et al, 2023).

=> EU Platform directive: Prohibition of algorithmic dismissal.



«Workers in the loop»

Job quality improves when workers are involved in the design and integration of digital technologies at the workplace

Importance of workers' participation in the design process with scope for feedback and redesign (best practice in the Nordic countries).

Job security is fundamental.

Collective bargaining as a flexible means to address sectoral and occupation-specific risks of AI.





Thank you!



► ILO Working Paper 96 August / 2023

 Generative AI and jobs: A global analysis of potential effects on job quantity and quality

Authors / Paweł Gmyrek, Janine Berg, David Bescond

