

Web Box 3.7

Triennial survey of agencies using IMF Institute training

The IMF Institute evaluates the effectiveness of its training program through a number of channels, including a triennial survey carried out by an independent research firm. The latest triennial survey, conducted by Harris Interactive, was concluded in July 2009. The 57 percent response rate is high for a survey of this type, according to Harris, and is likely indicative of the substantial involvement of member organizations in the IMF and their appreciation for the opportunities and benefits provided by IMF training. This is supported by the survey's finding of 97 percent satisfaction with Institute training, with 76 percent of respondents expressing "strong" satisfaction.

The survey included several questions about how IMF training contributes to building capacity in member countries. Respondents overwhelmingly agreed that the training helped participants do their jobs better (97 percent), enhanced their understanding of the IMF and its work (91 percent), and improved the way they formulate and implement policy (95 percent). In addition, 70 percent of organizations responding to the survey said that officials had been given added responsibilities or promotions as a result of their Institute training.

The majority of agencies surveyed (from 60 to 90 percent, depending on region) expected their need for IMF training courses to increase further over the subsequent five years (2009–13). The survey also indicated that demand was generally very robust across topic areas.